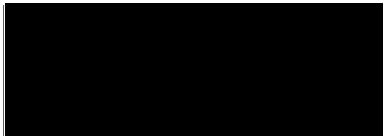




P.O.Box 85168
Richmond,
VA 23285-5168

Account Number: [REDACTED]
Balance: \$906.38
Customer Number: [REDACTED]



Check out
the savings

Capital One
47% Settlement
1 Payment

Wednesday, May 28, 2014

Dear [REDACTED]

I'd like to offer you a settlement on your Capital One® account. If you can pay \$426.00, we'll consider your account settled and stop collection efforts on the remaining balance.

If you can't make the settlement payment by 07/27/2014, please give me a call anyway. I have other payment options available to you.

There are several ways you can make a payment:

- **Free secure check by phone** - by calling the number below
- **Postal mail** - use the payment slip below to mail your payment
- **Overnight mail** - send your payment along with the slip below to:
Capital One Attn: Payment Processing
6125 Lakeview Road, Suite 800
Charlotte, NC 28269

When mailing your payment, please write the last 4 digits of your account number on it and include the enclosed payment slip. If your account is being serviced by a third-party agency, your call will automatically be routed to them.

Sincerely,
Tyana Mercer

Tyana Mercer
Debt Settlement Negotiator
Debt.Settlements@capitalone.com
1-800-258-9319 Ext. 525-8049

P.S. Let's settle your account. Give me a call today.



1-800-258-9319
Ext. 525-8049



www.capitalone.com



Capital One Services, LLC
P.O. Box 30285
Salt Lake City, UT 84130

Hours of Operation 8:00 am–9:00 pm ET (M-F)

NOTICE: PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

Detach Lower Portion and Return with Payment

